



CUSTOMER CENTER FOR SOLUTIONS INTEGRATION

SYSTEM STAGING FOR SEAMLESS DEPLOYMENT



Integrating all the components of a wireless communication system can be a difficult task. Stakes are high and one misstep can raise costs, frustrate stakeholders and add weeks or months to deployment.

The Motorola Solutions Customer Center for Solutions Integration (CCSi) provides a reliable and trusted solution to these challenges. CCSi is a staging facility where integration experts use proven and repeatable design, assembly and testing processes to turn a customer's vision for their communication system into reality. System Owners can then visit our CCSi facility in Elgin, Illinois – located northwest from our global headquarters in Chicago, IL.

CCSi BRINGS IT ALL TOGETHER

System staging involves the following steps to ensure seamless deployment and optimum performance of Motorola Solutions systems and third party equipment:

System Design Review: Our local field teams work with the customer to perform a detailed system design review. The detailed design is then developed by CCSi into specific system build requirements, which serve as the basis for system staging.

System Assembly: Assembly takes place in the state-of-the-art and environmentally controlled CCSi facility, which is the most advanced and efficient of its kind in the world. Six Sigma tools and methodologies are utilized to consistently deliver defect-free systems.

Configuration and Optimization: Software is loaded and equipment is programmed. Once the system is configured and optimized, thorough testing and audits are conducted to ensure all detailed requirements are met.

Customer Acceptance: Customers can visit the CCSi facility for a hands-on demonstration with their new system all in one location. This provides the chance to see it in action, test its capabilities and ensure that everything is configured and performing according to their expectations.

Shipment: Once the system is approved, it's disassembled, carefully packaged and shipped to customer sites to be re-assembled in the exact same tried and tested configuration, whether across the country or around the world.

CCSi UNMATCHED ADVANTAGES

The capabilities of CCSi are unique and unmatched in the industry. The diligence applied to each step of the staging process assures customers that no detail is overlooked. Expert technical resources and development engineers enable Motorola Solutions to integrate the most complex systems of all sizes for both government and enterprise customers.

Additional benefits:

- Reduced cycle time from order to system operation
- Improved quality through use of proven, repeatable processes
- Simplified site installation, rendering the system into a virtual "plug and play" build
- Reduced inventory costs incurred from storing equipment at on-site customer locations

THE MOTOROLA SOLUTIONS DIFFERENCE

Motorola Solutions has over 85 years of global leadership in mission-critical communications and understands the importance of systems working seamlessly from the moment they are deployed.

We are committed to our customers' complete satisfaction and providing ongoing support to ensure their communications system exceeds expectations and helps to fulfill their most critical missions.

For more information on CCSi, contact your local representative or visit motorolasolutions.com/services.

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